

## **QUALITY POLICY**

have fully embraced the philosophy and disciplines required of the International Quality Standard BS EN ISO 9001: 2015 as the model on which to base the company's quality policy, quality objectives and strategic direction of the business.

encourages the development, on-going training and involvement of its workforce in order to achieve and maintain an innovative approach to the company's core business of pre-production development of injection moulding tooling and the manufacture and supply of injection moulded components in various grades of plastic to customer specifications.

**T-ZEFT** is totally committed to exceeding its customer's expectations and therefore enhancing customer satisfaction and promoting long-term partnerships through seeking to continually improve on quality, cost and service for the products it supplies.

Term regards the concept of Total Quality as a strategic business element. This commitment being communicated, understood and practiced by all members of the company's workforce and its suppliers and fulfilled through the effective application of the company's Quality Management System, the use of new technologies and best practice methods, together with compliance to customers, national and international regulatory requirements.

places emphasis on providing customer value added, right first time service and product, efficiency and the prevention of waste and undertakes continual measurement and evaluation of its business performance indicators to ensure ongoing achievement of targets against defined objectives and in order to continually improve and demonstrate sustainable profitability and growth.

Simon Oliver

Director

19.09.17

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Director

19.09.17

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Director

19.09.17